

HPTC's grievance policy and procedures provide a prompt and equitable resolution of complaints from students, parents, employees, and patrons of the school district. The grievance procedure adopted is designed to handle complaints related to any of the following: an alleged action that is specifically prohibited by state or federal law, including prohibitions against discrimination, sexual harassment, and the release of student grievance procedure confidential information; also an alleged violation of equal employment opportunity requirements, laws which require the disclosure of certain information, and/or an alleged violation of any other consumer protection law applicable to HPTC and recipients of state or federal funds.

### **Student Complaints to our State Accrediting Agency the Oklahoma Department of Career and Technology Education (ODCTE)**

House Concurrent Resolution 1081, passed by the 1998 Oklahoma Legislature, directs each state agency with a website to provide an online form so the public can "...register comments or complaints relating to the performance of persons, businesses, or other entities regulated by the state agency." Comments or complaints may be submitted to Paula Bowles, Communications and Marketing-Chief Communications Marketing Officer at

[paula.bowles@careertech.ok.gov](mailto:paula.bowles@careertech.ok.gov). You may also submit a downloadable form at <https://www.okcareertech.org/about/state-agency/policies/comments-or-complaints-policy>.

### **Federal Student Aid**

<https://studentaid.gov/feedback-center/>

### **FERPA**

<https://www2.ed.gov/policy/gen/guid/fpco/brochures/parents.html>

### **Civil Rights**

<https://www2.ed.gov/about/offices/list/ocr/docs/howto.html>